



MONACO ENTERPRISES

Seminars and Training



Safety Since 1971

We Protect Those Who Protect Us

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WELCOME TO MONACO

Reflecting our commitment to delivering exceptional products and services for Fire, Force Protection, and Mass Notification, Monaco presents its 2027 Training Classes and Seminars.

Monaco is pleased to offer these training courses.

We are proud to provide unparalleled support for our products. From initial planning and installation through ongoing service and system upgrades, Monaco will be right there with you. An essential part of our support includes guiding you on how to operate and customize your system to perfectly match your facility's requirements.

To deliver these training classes, Monaco relies on a team of highly qualified instructors who know our products and systems inside out. These dedicated experts actively roll up their sleeves to install and troubleshoot systems in the field, leveraging that hands-on experience to directly answer customer questions.

This brochure provides comprehensive class descriptions along with a current schedule. We invite you to select the courses that best align with your needs and register today.

Monaco has “A team of highly qualified instructors who know our products and systems inside out. These dedicated experts actively roll up their sleeves to install and troubleshoot systems in the field, leveraging that hands-on experience to directly answer customer questions.”



Tim Loosmore
Manager, Monaco Product Support Group



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Trademark Notice

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Information Notice

Information in this brochure is subject to change without notice. Please consult the Monaco Enterprises website for current class offerings

COURSES OFFERED

Course Title	Course Number
D-21 Central Receiving (Fire Centric)	020-017-00
BT-X FSK Fire and MNS	020-020-00
MAAP-X Addressable, Point Reporting, MNS	020-024-00
MAAP-X Sub-Panel and Expansion Backplane	020-025-00
MAAP (+) Addressable Point Reporting/BT-X FSK Fire	020-026-00
BT-X FSK Fire (New 3-Day Course that does not include Mass Notification Curriculum)	020-027-00
NOTE: Courses 020-020-00, 020-024-00, 020-025-00, 020-026-00, and 020-027-00 require the student to provide their own laptop with administrator access.	

TRAINING CLASS LOCATION: MONACO WORLD HEADQUARTERS IN SPOKANE VALLEY, WASHINGTON

All classes are held at Monaco Enterprises World Headquarters (Please refer to Page 10 for more information on Customer On-Site classes)

On your first day of classes, student sign-in starts at 7:50 am. Please use the front doors by the sign on the building that reads:
"Monaco Enterprises World Headquarters"

PHONE: 509.926-6277

FAX: 509.924.4980

14820 E. SPRAGUE AVENUE
SPOKANE VALLEY, WA 99216-2149

SPRING 2027 CLASS SCHEDULE



FEBRUARY 2027

Monday February 22nd 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Tuesday February 23rd 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Wednesday February 24th 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Thursday February 25th 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Friday February 26th 8:00 am - 5:00 pm* D-21 Central Receiving (Fire-Centric)
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MARCH 2027

Monday March 1st 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Tuesday March 2nd 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Wednesday March 3rd 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Thursday March 4th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Friday March 5th 8:00 am - 5:00 pm* MAAP-X Addressable, Point Reporting, MNS
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Monday March 8th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Tuesday March 9th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Wednesday March 10th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Thursday March 11th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Friday March 12th 8:00 am - 5:00 pm* MAAP-X Addressable, Point Reporting, MNS
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Monday March 15th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Tuesday March 16th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Wednesday March 17th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Thursday March 18th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Friday March 19th 8:00 am - 5:00 pm* MAAP-X Sub-Panel & Expansion Backplane**
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Monday March 22nd 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Tuesday March 23rd 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Wednesday March 24th 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Thursday March 25th 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Friday March 26th 8:00 am - 5:00 pm* BT- X FSK Fire and MNS
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Dismissal time is at course completion.

Prerequisite Required: Completion of MAAP-X Addressable, Point Reporting, MNS (course 020-024-00) is required for MAAP-X Sub-Panel & Expansion Backplane (course 020-025-00).

NOTE: Monaco reserves the right to cancel any class; see our [Cancellation Policy on Page 10](#)

SUMMER 2027 CLASS SCHEDULE

JUNE 2027

Monday
June 7th
8:00 am - 5:00 pm

**D-21 Central
Receiving
(Fire Centric)**

Tuesday
June 8th
8:00 am - 5:00 pm

**D-21 Central
Receiving
(Fire Centric)**

Wednesday
June 9th
8:00 am - 5:00 pm

**D-21 Central
Receiving
(Fire Centric)**

Thursday
June 10th
8:00 am - 5:00 pm

**D-21 Central
Receiving
(Fire Centric)**

Friday
June 11th
8:00 am - 5:00 pm*

**D-21 Central
Receiving
(Fire Centric)**

NEW 3 DAY CLASS

Monday
June 14th
8:00 am - 5:00 pm

BT- X FSK Fire

Tuesday
June 15th
8:00 am - 5:00 pm

BT- X FSK Fire

Wednesday
June 16th
8:00 am - 5:00 pm

BT- X FSK Fire

NEW 3 DAY CLASS

Monday
June 21st
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Tuesday
June 22nd
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Wednesday
June 23rd
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Thursday
June 24th
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Friday
June 25th
8:00 am - 5:00 pm*

**MAAP-X
Addressable, Point
Reporting, MNS**

JULY 2027

Monday
July 12th
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Tuesday
July 13th
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Wednesday
July 14th
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Thursday
July 15th
8:00 am - 5:00 pm

**MAAP-X
Addressable, Point
Reporting, MNS**

Friday
July 16th
8:00 am - 5:00 pm*

**MAAP-X
Addressable, Point
Reporting, MNS**

Monday
July 19th
8:00 am - 5:00 pm

**MAAP-X Sub-Panel &
Expansion Backplane****

Tuesday
July 20th
8:00 am - 5:00 pm

**MAAP-X Sub-Panel &
Expansion Backplane****

Wednesday
July 21st
8:00 am - 5:00 pm

**MAAP-X Sub-Panel &
Expansion Backplane****

Thursday
July 22nd
8:00 am - 5:00 pm

**MAAP-X Sub-Panel &
Expansion Backplane****

Friday
July 23rd
8:00 am - 5:00 pm*

**MAAP-X Sub-Panel &
Expansion Backplane****

Dismissal time is at course completion.

Prerequisite Required: Completion of **MAAP-X Addressable, Point Reporting, MNS** (course 020-024-00) is required for **MAAP-X Sub-Panel & Expansion Backplane** (course 020-025-00).

NOTE: Monaco reserves the right to cancel any class; see our [Cancellation Policy on Page 10](#)

FALL 2027 CLASS SCHEDULE



SEPTEMBER 2027

Monday September 27th 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Tuesday September 28th 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Wednesday September 29th 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Thursday September 30th 8:00 am - 5:00 pm D-21 Central Receiving (Fire-Centric)	Friday October 1st 8:00 am - 5:00 pm* D-21 Central Receiving (Fire-Centric)
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OCTOBER 2027

Monday October 4th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Tuesday October 5th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Wednesday October 6th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Thursday October 7th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Friday October 8th 8:00 am - 5:00 pm* MAAP-X Addressable, Point Reporting, MNS
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Monday October 18th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Tuesday October 19th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Wednesday October 20th 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Thursday October 21st 8:00 am - 5:00 pm MAAP-X Addressable, Point Reporting, MNS	Friday October 22nd 8:00 am - 5:00 pm* MAAP-X Addressable, Point Reporting, MNS
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Monday October 25th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Tuesday October 26th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Wednesday October 27th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Thursday October 28th 8:00 am - 5:00 pm MAAP-X Sub-Panel & Expansion Backplane**	Friday October 29th 8:00 am - 5:00 pm* MAAP-X Sub-Panel & Expansion Backplane**
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NOVEMBER 2026

Monday November 1st 8:00 am - 5:00 pm MAAP(+) Addressable Point Reporting/BTX FSK Fire	Tuesday November 2nd 8:00 am - 5:00 pm MAAP(+) Addressable Point Reporting/BTX FSK Fire	Wednesday November 3rd 8:00 am - 5:00 pm MAAP(+) Addressable Point Reporting/BTX FSK Fire	Thursday November 4th 8:00 am - 5:00 pm MAAP(+) Addressable Point Reporting/BTX FSK Fire	Friday November 5th 8:00 am - 5:00 pm* MAAP(+) Addressable Point Reporting/BTX FSK Fire
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Monday November 15th 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Tuesday November 16th 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Wednesday November 17th 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Thursday November 18th 8:00 am - 5:00 pm BT- X FSK Fire and MNS	Friday November 19th 8:00 am - 5:00 pm* BT- X FSK Fire and MNS
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Dismissal time is at course completion.



Prerequisite Required: Completion of **MAAP-X Addressable, Point Reporting, MNS** (course 020-024-00) is required for **MAAP-X Sub-Panel & Expansion Backplane** (course 020-025-00).



NOTE: Monaco reserves the right to cancel any class; see our [Cancellation Policy on Page 10](#)

COURSE COMPLETION

CLASS COMPLETION REQUIREMENTS

A student who meets daily class attendance requirements and passes a final test with an 80% or better grade will receive a confirmation of completion that is valid for 2 years from the date of completion.

If the course is completed 3 consecutive times in a row before a lapse in certification, the student will receive an extended certification that is valid for 3 years from the date of completion.

REGISTRATION INFORMATION

Complete the registration form included with this brochure for each person attending a class. Return it by mail, fax, or e-mail to the Monaco contact below as soon as possible to reserve a place in a training class.

ALL CLASSES MUST BE PREPAID AT TIME OF REGISTRATION.

For immediate registration, payment can be made by credit card. For payments by credit card, a Credit Card Authorization Form must be completed. For your convenience, a form has been added to the end of this document. Credit card transactions are subject to a surcharge. Otherwise, payment can be sent by check with the registration form. Monaco will send a confirmation letter to the registering student upon confirmation of payment and a completed registration form.

MAKE CHECKS PAYABLE TO: MONACO ENTERPRISES, INC.

DD Form 1556-request to DoD to authorize training - will not be accepted for training class registration.

If you have additional questions, please contact the Monaco Training Class Department.

MONACO CONTACT INFORMATION:

Monaco Enterprises, Inc.
14820 E. Sprague Ave.
Spokane Valley, Washington 99216-2149
Phone: (509) 926-6277
Fax: (509) 924-4980
Corporate E-mail: service@monaco-inc.com
Training Department E-mail: training@monaco-inc.com
Web: www.monaco-inc.com



FOR GENERAL TRAINING QUESTIONS:

E-mail: training@monaco-inc.com

Phone: (509) 926-6277; press 0 for the operator and ask for the Training Department Coordinator.



FOR REGISTRATION INFORMATION:

E-mail: training@monaco-inc.com

Phone: (509) 926-6277; press 0 for the operator and ask for the Training Department Coordinator.



CUSTOMER-REQUESTED TRAINING CLASSES

On-Site, at Monaco's World Headquarters E-mail: training@monaco-inc.com

Phone: (509) 926-6277; press 0 for the operator and ask for the Training Department Coordinator.

AT MONACO'S WORLD HEADQUARTERS

Monaco Enterprises is able to schedule training classes outside the regular training calendar to be held in Spokane, Washington.

Training can be tailored to meet customer specifications.

To request a quotation for scheduling an off-calendar training class, please contact your Monaco Customer Service Representative.

ON-SITE TRAINING AT THE CUSTOMER'S FACILITY

Monaco Enterprises conducts training classes at customer locations around the world. Classes offered in this brochure can be conducted at your site. You gain the advantage of having technical experts answer product questions unique to your site.

To arrange a training session at your facility and receive a quotation, please contact your Monaco Customer Service Representative. See contact information for contact details.

TYPICAL CLASS SIZE REQUIREMENTS

The minimum class size is 5 students. Please contact the Monaco Training Department for class-specific requirements.

CANCELLATION POLICY

CANCELLATION BY THE STUDENT

If the registered student or substitute cannot attend, contact Monaco immediately:

- E-mail: training@monaco-inc.com
- Phone: (509) 926-6277; press 0 for the operator and ask for the Training Department Coordinator.
- There is often a class waiting list; early notification of cancellation can enable someone else to attend.
- A full refund is provided to those whose cancellation is received at least 10 workingdays before the start of the training class.
- Registrations canceled less than 10 working days prior to the start of the training class are subject to a \$75.00 service charge; alternatively, you may credit your payment to a future class, provided that the class has not been fully booked.
- Phone cancellations must be confirmed in writing.
- If no prior notice of cancellation is received, the entire registration fee is forfeited.

CANCELLATION BY MONACO ENTERPRISES

- Monaco reserves the right to cancel any training class if the minimum class size of 5 students is not met. If Monaco cancels a class, all payments will be fully refunded. Students will receive a cancellation notice not later than 10 working days before the first day of the scheduled class.
- Monaco reserves the right to reschedule any training class according to the needs of the company.

MEET THE TRAINING STAFF

KEN OLSON

Title: Product Support Installation Specialist II

Experience: 26 years with Monaco

Duties: Provide customer support via phone and on-site visits, and also assists with equipment repairs and testing.

Bio: Five years in the U.S. Marines as an Electro-Optical Ordnance Repair Technician and holds NICET Level I Certification in Fire Alarm Systems



KATIE MCCOLLUM

Title: System Support Technician

Experience: 5 years with Monaco

Duties: Installs, troubleshoots, and maintains D-21 systems worldwide.

Bio: Seven years computer experience, particularly in programming. Holds a B.A. in Computer Science, and is Project Plus and Information Technology Infrastructure Library (ITIL Certified). Katie also is NICET I certified.



JOSH HOLDERMAN:

Title: Product Support Installation Specialist II

Experience: 4 years with Monaco

Duties: Provide customer support via phone and on-site visits, and also assists with equipment repairs and testing.

Bio: Twenty-one years in the U.S. Air Force as an Avionics Systems Technician. Josh holds a NICET Level II Certification in Fire Alarms



JORDAN JACOBSON

Title: Product Support Installation Specialist I

Experience: 4 years in fire systems, 2 1/2 years with Monaco

Duties: Responsibilities include providing technical support and diagnostic testing both in office and in the field to isolate and resolve product issues while maintaining meticulous service and installation records.

Bio: Telecommunications and network systems professional with 10+ years of experience across technical support, network operations, fire alarms, security systems, wireless, and military communications. Holds NICET Level I Certification in Fire Alarms. Served 4 years in the US Army as a 25N Network Operator/Maintainer.



RYAN HESS

Title: System Support Help-Desk Specialist

Experience: 5 years with Monaco

Duties: Provide customer support via phone and on-site visits, Troubleshoots D-21 Systems Worldwide.

Bio: Five years computer experience, particularly in Computer Science. Microsoft™ Certified, he also has an Associates of Applied Science for Computer Information Systems from West Virginia University.



COURSE DESCRIPTIONS

COURSE NUMBER 020-017-00

D-21 Central Receiving (Fire Centric)

MAXIMIZE THE CAPABILITIES OF YOUR D-21 SYSTEM

SYSTEM OVERVIEW

The D-21 is an advanced, Windows®-based Central Receiving and Management System designed for seamless compatibility with D-21, and all Monaco transceivers. Built on a client/server architecture, it features two distinct applications:

- D-21 Administration Client: Used for system configuration and administrative control.
- D-21 Incident Client: Utilized by operators to process incidents, respond to alerts, and deploy resources efficiently.

CENTRAL RECEIVING TRAINING COURSE

The D-21 Central Receiving Class delivers hands-on instruction to master both client applications. Participants gain practical experience in configuring settings, responding to alerts, initiating incidents, and accessing vital data to expedite emergency resolution.

Key Operator Skills & Capabilities

Executing daily operational tasks and managing status workflows.

Evaluating response plans and resource availability.

Dispatching units and resources effectively.

Navigating integrated base maps powered by ESRI, alongside other essential features.

 COURSE NUMBER: 020-017-00	
Who Should Attend	Anyone who is responsible for configuring or maintaining the D-21 database and D-21 operators and trainers of operators.  NOTE: Offered Spring, Summer and Fall.
Course Topics	• Overview of the D-21 System • Database design and data input • Graphics input • Map updating • Creating actions • Creating reports • Equipment operation • Incident processing • Resource dispatching • Receipt of transceiver alarm/trouble • Daily activities, reminders and actions • Generating and printing reports • Network connections
Fee	\$2,183.75 (regularly scheduled class held at Monaco)
Class Size Limit	 Minimum 5/Maximum 16

BT-X FSK Fire and MNS

OVERVIEW

This course delivers complete training on installing, programming, operating, testing, troubleshooting, and maintaining BT-X FSK Fire and BT-X MNS M-2 Systems connected to the D-21 Central Receiving System. It covers key D-21 data entry tasks, antenna installation, system troubleshooting, functional testing, and radio communications with the D-21.

COURSE CONTENT BY MODULE

- BT-X Fire & BT-X Fire with MNS
- Hands-on lab activities and lectures focused on connecting standard FACP and MNS devices.
- BT-X panel configuration using the provided BT-X Planner software.
- Transmission testing and verification with the D-21 Central Receiving System.
- Instruction on triggering live or pre-recorded in-building voice announcements directly from the D-21.

BT-X MNS M-2

- Lectures combined with practical lab exercises for wiring FACP and MNS hardware within a BT-X M-2 architecture.
- Panel setup and configuration utilizing BT-X Planner software.
- Signal and transmission testing connected to the D-21 Central Receiving System.

Procedures for broadcasting live or pre-recorded voice alerts through the D-21.

 Course Number: 020-020-00	
Who Should Attend	Anyone who programs, installs, operates and maintains BT-X FSK Fire Transceivers with Mass Notification Systems  NOTE: Offered in Spring, additional classes may be added. Check Monaco's website for updated Schedules.
Prerequisites 	Windows XP or later and at least one 9-pin RS-232 serial port or 9-pin RS-232 to USB adaptor to program the panels. Students need administrative rights to their computer to install software used in the class.
Course Topics	• D-21 FSK System overview • Antenna coaxial cable lab • BT-X FSK Fire transceiver operation, programming, maintenance, and troubleshooting for fire and MNS • BT-X MNS M-2 interface installation, operation, programming, maintenance, and troubleshooting • System checkout, test equipment • D-21 Central equipment fire and MNS programming
Fee	\$2,183.75 (regularly scheduled class held at Monaco)
Class Size Limit	 Minimum 5 / Maximum 18

MAAP-X Addressable, Point Reporting, MNS

UNLOCK THE POTENTIAL OF YOUR MAAP-X

COURSE OVERVIEW

This course provides comprehensive instruction on the MAAP-X addressable Mass Notification System (MNS) Fire Alarm Control Panel (FACP). Participants will cover installation, programming, operation, testing, troubleshooting, and maintenance for the system, which communicates with the D-21 Central Receiving System through an integrated radio transceiver.

- **Key Curriculum & Core Topics**
- **Operational Modes:** Instruction covers the three MAAP-X FACP operational configurations—stand-alone (without radio), point reporting, and non-point reporting.
- **Panel Programming & Configuration:** Students gain proficiency in configuring panels with conventional IDCs and addressable SLCs using the provided MAAP-X Planner software.
- **Advanced MNS Features:** Training explores updated MNS capabilities, including sensor grouping, text displays, point reporting, and the operation of Local Operating Consoles (LOCs).
- **D-21 Integration & Radio Communications:** Lessons address fundamental D-21 data entry, antenna installation and testing, radio transmissions, and importing MAAP-X point reporting database files into the D-21 system.



Course Number: 020-024-00

Who Should Attend

Anyone who programs, installs, operates, and maintains MAAP-X addressable, point reporting, MNS panels.



NOTE: This course is prerequisite to the MAAP-X Sub-Panel and Expansion Backplane course.



NOTE: Offered Spring, Summer and Fall.

Prerequisites



Windows XP or later and at least one 9-pin RS-232 serial port or 9-pin RS-232 to USB adaptor to program the panels. Students need administrative rights to their computer to install software

Course Topics

- Addressable FACP overview
- Operation, maintenance, and troubleshooting
- Configuration and programming using the MAAP-X Planner, and transferring configuration files to the D-21

Fee

\$2,183.75 (regularly scheduled class held at Monaco)

Class Size Limit

👤 Minimum 5/ Maximum 18

MAAP-X Sub-Panel and Expansion Backplane

COURSE OVERVIEW

Designed for deployment in large, multi-building complexes and Sensitive Compartmented Information Facility (SCIF) environments, MAAP-X Sub-Panels and Expansion Backplanes integrate with a primary MAAP-X Panel via a Virtual Private Network (VPN) and transmit data to the D-21 Central Receiving System through an integrated radio transceiver. This course delivers comprehensive instruction on installing, programming, testing, operating, troubleshooting, and maintaining these components. Additionally, the curriculum details essential D-21 data entry procedures for expanded MAAP-X systems equipped with text displays, Fire and Mass Notification System (MNS) local operating consoles (LOCs), and radio communication with the D-21.

- **System Configuration:** Configure MAAP-X Sub-Panels over a Fiber VPN and Expansion Backplanes over a Copper VPN. Connect LOCs and text displays across all panel configurations to ensure seamless reporting to the D-21, utilizing the three supported operating modes: stand-alone (no radio), point reporting, and non-point reporting.
- **MNS Programming:** Program addressable SLCs and SOC's for both live voice and prerecorded MNS broadcasts while leveraging the enhanced MNS capabilities of the expanded MAAP-X System alongside text displays and LOCs.
- **D-21 Database Integration:** Import MAAP-X point reporting database files directly into the D-21 Central Receiving System.

INSTRUCTIONAL FORMAT & TOOLS

Instruction combines classroom lectures with practical, hands-on lab exercises. Participants gain direct experience wiring addressable devices, utilizing the provided MAAP-X Planner software to program panels, and conducting verification testing—including live radio transmissions to the D-21 Central Receiving System.

 Course Number: 020-025-00	
Who Should Attend	Anyone who programs, installs, operates, and maintains MAAP-X addressable, point reporting, MNS panels with MAAP-X Sub-Panels and/or Expansion Backplanes.  NOTE: Offered in the Spring, Summer, and Fall. Check Monaco's website for updated Schedules.
Prerequisites 	Windows XP or later and at least one 9-pin RS-232 serial port or 9-pin RS-232 to USB adaptor to program the panels. Students need administrative rights to their computer to install software used in the class.
Course Topics	• Addressable FACP overview • Operation, maintenance, and troubleshooting • Configuration and programming using the MAAP-X Planner, and transferring configuration files to the D-21 • Installation, programming, and maintenance of MAAP-X Bidirectional Sub-Panels and Expansion Backplanes
Fee	\$2,183.75 (regularly scheduled class held at Monaco)
Class Size Limit	 Minimum 5 / Maximum 10

MAAP(+) Addressable Point Reporting/BT-X FSK Fire

COURSE OVERVIEW

This course delivers comprehensive instruction on installing, programming, testing, operating, troubleshooting, and maintaining M-2 conventional and MAAP(+) addressable Fire Alarm Control Panels (FACPs). These panels send reports to the D-21 Central Receiving System using an integrated radio transceiver. Key topics include essential D-21 data entry for M-2 and MAAP(+) FACPs, along with antenna setup, testing, troubleshooting, and radio transmission workflows with the D-21 system.

MAAP(+) FACP TRAINING

- Explore the three primary operational modes of the MAAP(+) FACP: stand-alone (without radio), point reporting, and non-point reporting.
- Gain hands-on experience using the provided MAAP(+) Planner software to configure panel settings.
- Participate in practical lab exercises and lectures covering device wiring, panel programming, and signal transmission testing with the D-21 Central Receiving System.
- Master the process of importing MAAP(+) point reporting database files directly into the D-21 system.

BT-X FSK FIRE TRAINING

- Understand the core functionality and operational principles of the BT-X communicator.
- Utilize the BT-X Planner software supplied during the course to program the unit.
- Combine classroom lectures with hands-on practice in panel programming via PuTTY and BT-X Planner, including transmission verification with the D-21 Central Receiving System.



Course Number: 020-026-00

Who Should Attend

Anyone who programs, installs, operates, and maintains MAAP(+) addressable panels and BT-X FSK Fire Transceivers.



NOTE: Offered in the Fall, additional classes may be added. Check [Monaco's website](#) for updated Schedules.

Prerequisites



Windows XP or later and at least one 9-pin RS-232 serial port or 9-pin RS-232 to USB adaptor to program the panels. Students need administrative rights to their computer to install software used in the class.

Course Topics

- Addressable FACP overview
- Operation, maintenance, and troubleshooting
- Configuration and programming using the M-Planner, BT-X Planner, and transferring configuration files to the D-21

Fee

\$2,183.75 (regularly scheduled class held at Monaco)

Class Size Limit

Minimum 5 / Maximum 18

BT-X FSK Fire (New Class Offering)

COURSE OVERVIEW

This comprehensive training program covers the installation, programming, operation, troubleshooting, testing, and maintenance of BT-X FSK Fire Systems integrated with the D-21 Central Receiving System. Key topics include D-21 data entry fundamentals, radio transmission protocols, antenna setup, and system diagnostics.

BT-X FIRE MODULE BREAKDOWN

- Lectures and hands-on laboratory exercises.
- BT-X panel configuration procedures using BT-X Planner software.
- Transmission testing and verification with the D-21 Central Receiving System.

 Course Number: 020-027-00	
Who Should Attend	Anyone who programs, installs, operates and maintains BT-X FSK Fire Tranceivers  NOTE: Offered in Summer, additional classes may be added. Check Monaco's website for updated Schedules.
Prerequisites	 Windows XP or later and at least one 9-pin RS-232 serial port or 9-pin RS-232 to USB adaptor to program the panels. Students need administrative rights to their computer to install software used class.
Course Topics	• D-21 FSK System overview • Antenna coaxial cable lab • BT-X FSK Fire transceiver operation, programming, maintenance, and troubleshooting for fire and MNS • System checkout, test equipment • D-21 Central equipment fire programming
Fee	\$2,183.75 (regularly scheduled class held at Monaco)
Class Size Limit	 Minimum 5/Maximum 18

ACCOMMODATIONS

Monaco has negotiated special rates with the following properties. Identifying yourself as an attendee of a Training Seminar at Monaco Enterprises will allow you to access those rates.

Please arrange your accommodations at least 4 weeks in advance directly with the Hotel.

Every Hotel listed is conveniently located 3 miles, or less, from our facility.

Oxford Suites

15015 E. Indiana Avenue
Spokane Valley, WA 99216

Phone: 509.847.1000

Use Code:

"MONACO"

**when reserving
your room for a
discount**



[Oxford Suites.com](https://www.oxfordsuites.com)

Located near several restaurants, the Spokane Valley Mall, and right next to the Spokane River offering easy access to the Centennial Trail. Dining available on site.

From the Spokane International Airport (GEG)

I-90 East to the Sullivan Exit. Proceed North on Sullivan and turn left on E Indiana Avenue. Hotel will be approximately 1/2 mile on the right.

Tru By Hilton

13509 E. Mansfield Avenue
Spokane Valley, WA 99216

Phone: 509.795.2588

***Click Here
For Exclusive
Monaco
Discount Link***



Tru By Hilton

Tru by Hilton located in Spokane Valley offers a complimentary breakfast option. It is located about near the Spokane Valley Mall and several restaurants. Located approximately 2 miles to Monaco.

From the Spokane International Airport (GEG)

I-90 East to Pines Road. Proceed North on Pines Road. Turn Right onto E. Indiana Ave. then Left on E. Mirabeau PKWY. Hotel will be on the right on E. Mission Avenue. Turn right on to E. Mansfield and the Hotel will be on your left.

Mirabeau Park Hotel

1100 N. Sullivan Road
Spokane Valley, WA 99037
Phone: 509.924.9000

Mirabeau
Park Hotel
and
Convention
Center

Mirabeau Park Hotel & Convention Center is a full-service hotel in the Spokane Valley. It Has an on-site restaurant with a bar and many amenities.

From the Spokane International Airport (GEG)

I-90 East to the Sullivan Exit. Proceed South on Sullivan and turn left at the first light on Sullivan (Mission Ave.).



Residence Inn by Marriott

15915 E. Indiana Avenue
Spokane Valley, WA 99216
Phone: 509.892.9300

Residence
Inn

For extended stays, the Residence Inn provides all-suite rooms with kitchens for added convenience. Guests can also enjoy a complimentary hot breakfast buffet, and a manager's reception is hosted on Monday, Tuesday, and Wednesday evenings.

From the Spokane International Airport (GEG)

I-90 East to the Sullivan Exit. Proceed North on Sullivan and turn Right on E Indiana Avenue. Hotel will be approximately 1/4 mile on the Left.



Comfort Inn & Suites

12415 E. Mission Avenue
Spokane Valley, WA 99216
Phone: 509.728.9392

Comfort
Inn
& Suites

The Comfort Inn offers a complimentary breakfast. Located 1 mile east of the Spokane Valley Mall and 2 miles to Monaco.

From the Spokane International Airport (GEG)

I-90 East to Pines Road. Proceed North on Pines Road. Turn Left onto E. Mission Avenue. Hotel will be on your right.





2027 Monaco Enterprises Seminar Registration Form

Date:

☐ Check to Receive Notifications about Monaco Products, Services, and Training Classes

Attendee Information

Student Name

Job Title

Email:

Phone:

Cell:

Facility Information

Base Name:

Base Address

Org/Company Name*

Org/Company Address*

*If different from base

Administration Contact

Admin Contact Name:

Admin Contact E-Mail:

Phone:

Cell:

Fax:

Check the box next to course dates (Spring, Summer and/or Fall) that you plan to attend. All classes are \$2,183.75 per student + Applicable Washington State Taxes.

Course #	Training Class Title	Spring Dates	Summer Dates	Fall Dates
020-017-00	D-21 Central Receiving (Fire Centric)	☐ Feb 22-26	☐ June 7-11	☐ Sept 27-Oct 1
020-024-00	MAAP-X Addressable, Point Reporting, MNS*	☐ Mar 1-5 ☐ March 8-12	☐ June 21-25 ☐ July 12-16	☐ Oct 4-8 ☐ Oct 18-22
020-025-00	MAAP-X Sub-Panel & Expansion Backplane (Prerequisite: Course 020-025-00 requires completion of course 020-024-00, MAAP-X Addressable, Point Reporting, MNS.)	☐ Mar 15-19	☐ June 19-23	☐ Oct 25-29
020-020-00	BT-X FSK Fire & MNS*	☐ Mar 22-26	☐ Not Available	☐ Nov 15-19
020-027-00	BT-X FSK Fire	☐ Not Available	☐ June 14-16	☐
020-026-00	MAAP(+) Addressable Point Reporting BT-X FSK Fire*	☐ Not Available	☐ Not Available	☐ Nov 1-5

* Courses 020-020-00, 020-024-00, 020-025-00, 020-026-00, and 020-027-00 require the student to provide their own laptop with administrator access to install software required in the class.

NOTE: No digital photography allowed during the training class. All completed handouts and materials are the sole property of Monaco Enterprises and may not be used for future marketing and advertising purposes.

Method of Payment (All Classes Must be Prepaid at Time of Registration)



ACH (Domestic)



Bank Wire (plus \$45 fee)



Check or Money Order Enclosed

Credit Card

For payments by credit card, you must submit a Credit Card Authorization Form. To obtain a copy of the form, call (509) 926-6277, press 0 for the operator, and ask for the training coordinator. Credit card transactions are subject to a surcharge, currently at 2.8%.

Return this registration form and credit card authorization (if applicable) to Monaco Enterprises Inc., **14820 E. Sprague Ave., Spokane Valley, WA 99216-2149**; Fax 509.924.4980; or E-mail to training@monaco-inc.com

☐ I confirm that I have read and accept all registration, cancellation, and attendance requirements and conditions:

X

Authorizing Signature

X

Authorizing Signature





Credit Card Authorization Form

Date: _____ Sales Order #: _____ PO #: _____

Instructions

1. Complete the form and sign where indicated
2. Email the completed form to _____, or call (509) 926-6277, ext. _____

Your Credit Card will be run for the total amount of your Purchase Order, plus shipping and a Credit Card Merchant Fee of 2.8% of the preceding order total. This charge will be run immediately for "pre-pay prior to production customers" **Or**, Prior to shipping for "pre-pay prior to shipping customers".

Card Holder Contact Information:

Cardholder Name: _____
(as it appears on the card)

Cardholder Email: _____ Cardholder Phone: _____

Card Holder Bill To/Ship To Address:

Company Name: _____

Billing Address: _____ City: _____

State/Province: _____ Postal Code: _____ Country: _____

Email Invoices to: _____

Shipping Address (if different than Card Holder's billing address)

Name/Attention: _____

Ship Address: _____ City: _____

State/Province: _____ Postal Code: _____ Country: _____

I authorize Monaco Enterprises, Inc. to charge the above identified credit card in the amount of my Purchase Order total plus any applicable taxes, freight charges and a credit card surcharge of 2.8%. **Important:** Order may be delayed from release to production if payment has not been received. Shipping may be delayed if credit card payment is not successful prior to shipment release. *If you are unsure whether payment before production or shipment applies, please confirm with your Customer Service Representative.* **Upon signature, I acknowledge and authorize that a credit card surcharge in the amount of 2.8% will be added for all credit card transactions.**

Signature: _____ Date: _____

Printed Name: _____

Title: _____

Phone: _____ Email: _____

Monaco Enterprises Inc.

14820 E. Sprague Avenue, P.O. Box 14129, Spokane, Washington 99214-0129

Web Site: www.monaco-inc.com & Email: service@monaco-inc.com

Telephone: (509) 926-6277 FAX: (509) 924-4980

CSR_010 rB

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Corporate E-mail: service@monaco-inc.com

Training Department E-mail: training@monaco-inc.com

Web: www.monaco-inc.com

FOR GENERAL TRAINING QUESTIONS:

E-mail: training@monaco-inc.com

Phone: 509.926.6277, press 0 for the operator and ask for the Training Department Coordinator



MONACO ENTERPRISES